Nongroup Membership	Type	MA	MA	12/31/91 to 12/31/92
Total Membership	of	Members	Members	MEMBER
	Plan	as of 12/31/01	as of 12/31/02	DEFERENCE
Astris Life Insurance Company	Medical			
Netria Life Insurance Company	Pref Prov	16	. 14	
Astrus Health Inc.	HMO	269	257	
Blue Cross and Blue Shield of MA, Inc. (Blue Direct)	Pref Prov	3,455	3,287	(tea
Blue Cross and Blue Shield of MA, Inc. (Basic Blue Direct) <sup>13</sup>	Post Prov	N/A	29	2
Blue Cross and Blue Shield of MA, Inc. (HMO Blue - Basic Blue Direct)	HMO	484	5,363	4,879
Blue Cross and Blue Shield of MA, Inc. (HMO Blue - Blue Direct)	HMO	15,961	16,239	278
CIGNA HealthCare of Massachusetts, Inc.	HMO	267	273	
Falon Community Health Plan, Inc.	HMO	933	924	
Gerber Life Insurance Company	Medical	3		
(The) Guardian Life Insurance Company of America	Medical			
(The) Guardian Life Insurance Company of America	Pref Prov	13	. 12	
Harvard Pilgrim Health Care, Inc. (Alt. Plan)	HMO	2,333	2,727	394
Harvard Pilgrim Health Care, Inc. (Std. Plan)	HMO	7,241	5,401	(1,840
Health New England, Inc.	HMO	840	760	(55
John Alden Life Insurance Company	Medical			
John Alden Life Insurance Company	Pref Prov			
(The) MEGA Life and Health Insurance Company	Medical			
New England Life Insurance Company	Medical			
New England Life Insurance Company	Pref Prov			
Tufts Associated HMO, Inc.	HMO	1,335	1,474	139
United HealthCare Insurance Company	Medical	13		
United HealthCare Insurance Company	Pref Prov	35	26	
United HealthCare of New England, Inc.	HMO	121	117	P
Total Members		33,330	36,926	3,598
Massachusetts Population <sup>4</sup>		6,401,164	6,427,801	
Market Penetration Rate *		0.52%	0.57%	

Nongroup Membership	Type	MA	MA	12/31/01 to 12/31/02	
Total Subscribers		Subscribers	Subscribers	Subscriber	
	Plan	as of 12/31/01	as of 12/31/02	DIFFERENCE	
ietna Life Insurance Company	Medical				
letna Life Insurance Company	Pref Prov				
ietna Health Inc.	HMO	221	208		
Nas Cross and Blue Shield of MA, Inc. (Blue Direct)	Pref Prov	2,292	2,155	(12	
Nas Cross and Blue Shield of MA, Inc. (Basic Blue Direct) <sup>2,3</sup>	Pref Prov	N/A	22		
liue Cross and Blue Shield of MA, Inc. (HMO Blue - Basic Blue Direct) <sup>2</sup>	HMO	327	3,464	3,1	
Nas Cross and Blue Shield of MA, Inc. (HMO Blue - Blue Direct)	HMO	10,126	9,908	(2	
IGNA HealthCare of Massachusetts, Inc.	HMO	223	230		
aton Community Health Plan, Inc.	HMO	713	761		
Serber Life Insurance Company	Medical	3	1		
The) Guardian Life Insurance Company of America	Medical				
The) Guardian Life Insurance Company of America	Pref Prov	10	9		
farvard Pilgrim Health Care, Inc. (Alt. Plan)	HMO	1,861	2,185	3:	
farvard Pligrim Health Care, Inc. (Std. Plan)	HMO	5,388	4,135	(1,2)	
fealth New England, Inc.	HMO	743	678	re ne	
Iohn Alden Life Insurance Company	Medical	0	0		
John Alden Life Insurance Company	Pref Prov	1	3		
The) MEGA Life and Health Insurance Company	Medical	0	0		
New England Life Insurance Company	Medical	0	0		
New England Life Insurance Concerny	Pref Prov				
Tufts Associated HMO, Inc.	HMO	1,142	1,217		
Inted HealthCare Insurance Company	Medical	7	15		
Inited HealthCare Insurance Company	Pref Prov	28	21		
Inited HealthCare of New England, Inc.	HMO	101	100		
Fotal Subscribers		23,201	25,125	1,92	

		MA	MA	
Nongroup Membership Total Dependents	Type	Connectority	December	12/31/01 to 12/31/02 Decembers
	of Plan	percents as of 12/21/21	Dependents as of 13/31/02	Dependent
ietna Life Insurance Company	Medical	0	0	
Mana Life Insurance Company	Pref Prov	3	2	
seina Health Inc.	HMO	48	49	
las Cross and Blas Shield of MA, Inc. (Blas Direct)	Pref Prov	1,163	1,132	(31
has Cross and Bhas Shield of MA, Inc. (Basic Blue Direct) <sup>2,3</sup>	Pref Prov	N/A	7	
lue Cross and Blue Shield of MA, Inc. (HMO Blue - Basic Blue Direct) <sup>2</sup>	HMO	157	1,899	1,740
lus Cross and Blue Shield of MA, Inc. (HMO Blue - Blue Direct)	HMO	5,835	6,331	490
ICNA HealthCare of Massachusetts, Inc.	HMO	44	43	(1
allon Community Health Plan, Inc.	HMO	220	163	(5
erber Life Insurance Company	Medical	0		
The) Guardian Life Insurance Company of America	Medical			
The) Guardian Life Insurance Company of America	Pref Prov	3	3	
lervard Prigrim Health Care, Inc. (Alt. Plan)	HMO	472	542	7
arvard Pilgrim Health Care, Inc. (Std. Plan)	HMO	1,853	1,266	(50
saith New England, Inc.	HMO	105	82	- 2
ohn Alden Life Insurance Company	Medical		0	
th Alden Life Insurance Company	Pref Prov	0	0	
he) MEGA Life and Health Insurance Company	Medical		0	
ew England Life Insurance Company	Medical	0	0	
ee England Life Insurance Company	Pref Prov	0		
afts Associated HMO, Inc.	HMO	193	257	
rited HealthCare Insurance Company	Medical		3	
rited HealthCare Insurance Company	Pref Prov			
nited HealthCare of New England, Inc.	HMO	20	17	
			11 801	1677
otal Dependenta		10,129		

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